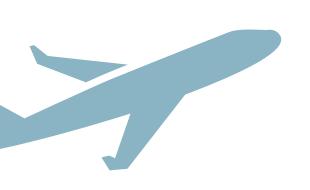


TRAVELLING BY AIR IN CANADA? NEW COVID-19 RESTRICTIONS IN

NO traveller who is symptomatic of COVID-19 will be allowed to fly

Health Check consists of questions and visual observation



In order to manage the spread of COVID-19, the Government of Canada has new restrictions in place for air travel

- ✓ Conducting health checks of all travellers before boarding based on guidance from the Public Health Agency of Canada;
- * Denial of boarding on domestic flights for symptomatic passengers or those who have been refused boarding in the past 14 days due to a medical reason related to the COVID-19 virus, or is the subject of a provincial or territorial or local public health order; and
- ✓ Notification to travellers that they may be subject to a measure to limit the spread of COVID-19 taken by the provincial or territorial government at their final destination.

Pre-boarding identification requirements for domestic air travel

In response to managing the COVID-19 outbreak, certain provincial and territorial governments are suspending services considered non-essential. Due to the numerous restrictions on the movement of Canadians and the numerous voluntary isolations in the country, it is estimated that many Canadians will end up with invalid identification as they won't be able to renew it before it expires.

The Government of Canada is temporarily allowing, for domestic flights only, air carriers to accept government issued identification that has expired after March 1, 2020. This temporary exemption is in effect until June 30, 2020.

Passengers will need to show one of these documents at the boarding gate:

- ✓ One piece of photo identification issued by a Canadian federal, provincial or territorial government with their full name and date of birth, or
- ✓ Two pieces of identification issued by a Canadian federal, provincial or territorial government. Both must have their name and at least one must have their full name and date of birth.

Important: Many provinces and territories are asking all travellers, with some exceptions for essential services, to undergo self-isolation periods of up to 14-days to help limit the spread of COVID-19 in Canada.

No person should board a flight if feeling ill as they could potentially put others at risk. Should you develop symptoms such as a fever, cough or difficulty breathing while in flight, please notify the flight crew immediately.